

# ALERT- PERS GOLD PPO



West Valley - Mission  
Community College District

## Medical Plan Network Update

Effective January 1, 2024, Stanford Medical Center, Stanford Healthcare Tri Valley, and Lucille Packard Children's Hospital will no longer be a participating provider in the PERS Gold PPO plan network.

### What does this mean for you?

If you or a covered dependent has regular care at Stanford Medical Center, Stanford Healthcare Tri Valley, and Lucille Packard Children's Hospital, it will be considered out-of-network. You will pay higher costs out-of-pocket for covered services.

### What should I know for Open Enrollment?

If you are not enrolled in PERS Gold PPO but are considering this medical plan for 2024, please keep this network change in mind. Other providers are available in-network through PERS Gold PPO.

### What if I use these provider's hospital for an emergency?

Emergency room visits are covered with a \$50 copay then the plan pays 80% after the deductible. If your visit is a non-emergency, you will be subject to the out-of-network schedule for covered services.

### What if I need to stay with Stanford Medical Center, Stanford Healthcare Tri Valley, and Lucille Packard Children's Hospital?

Continuity of Care/Transition of Care is available to members for specific reasons. Please call Anthem CalPERS Customer Service at 1-877-737-7776 for assistance in initiating a Continuity of Care request. If your condition does not meet what is listed on the form, and you wish to continue care with Stanford Medical Center, Stanford Healthcare Tri Valley, and Lucille Packard Children's Hospital, covered services will be subject to the out-of-network schedule.

### Resources

1. Visit [www.anthem.com/ca/CalPERS](http://www.anthem.com/ca/CalPERS)

Seeking care with in-network providers ensures that you are taking advantage of negotiated agreements with these providers.

2. Call Anthem at 1-877-737-7776 if you need additional help or have questions about this change.
3. Review the partial list of alternate hospitals that are in the CalPERS Gold PPO plan network.

Effective January 1, 2024, a partial list of alternate, contracted facilities include:

- Eden Medical Center
- El Camino Hospital Los Gatos
- El Camino Hospital
- Mills Health Center
- Mills Peninsula Medical Center
- O-Connor Hospital
- Washington Hospital Fremont
- Regional Medical Center of San Jose
- Santa Clara Valley Medical Center
- Sequoia Hospital
- St. Rose Hospital

