



## Financial & Legal Services

### Employee Assistance Program (EAP)

**Your EAP can help you manage your financial life and provide you with personalized guidance so you can successfully achieve your financial goals, overcome challenges, and be better prepared for life events with legal support services.**

## Financial Support

Unlimited access to Claremont's financial resource network with a personal money coach who will work with the member toward financial wellness by identifying financial goals, assessing current financial situation, and providing a suggested detailed action plan.

## Member Experience

When a member calls the EAP, we swiftly connect them to our financial resource network. From there, a Financial Success Coordinator (FSC) conducts an intake process, schedules coaching consultations, and grants the member access to our digital platform. With this streamlined process, members gain unlimited access to both money coaching and our comprehensive digital platform.

## Online Calculators

Online interactive calculators to crunch numbers on everything from auto loans to savings goals.

## Tools

With Claremont's financial partner network, members can access additional tools and services like webinars, toolkits, and a comprehensive library of resources for further financial education.

**We're here to help.**

Call: 800-834-3773

Go to [claremonteap.personaladvantage.com](https://claremonteap.personaladvantage.com)  
and enter your Access Code: WVMCCD

## Legal Services

One 30-minute legal consultations per each separate legal matter at no cost, 25% reduction from the normal hourly rate if member retains attorney or mediator.

Legal Service Options	
Service	Benefit Coverage
Consultation Telephonic	30 minutes
Consultation-In-Office	30 minutes
Family Law Discount	25%
Estate Planning Discount	\$99.00 - Will Package \$649.00 - Trust
Other Law Discounts	25%
Document Review, Letter, & Phone call per matter	25%
Online Legal Forms/Content	Included

## Covered Issues

- Family Law
- Civil
- Estate Planning
- Landlord Tenant
- Real Estate
- Criminal
- Administrative
- Taxes
- Bankruptcy
- Probate
- Bodily/Personal Injury
- Elder Abuse/Law
- Patents
- Business
- Immigration
- Social Security
- Military Law
- Intellectual Property

## Legal Forms

Access free personal and business forms and legal library through the Member Dashboard. Easily create, save, print, and revise online legal forms, including wills, contracts, leases, and many more. Use the form templates available through the dashboard for a self-guided experience at no cost, or consult an attorney for more custom needs.

## Member Experience

At Uprise Health, members seeking legal assistance are connected with a dedicated Customer Service Representative (CSR). The CSR gathers jurisdictional information, understands the member's legal matter, matches them with a local legal provider, and facilitates contact. Follow-ups ensure connectivity, assess outcomes, and ensure satisfaction.

## Additional Services

- Pre-Paid Legal
- Small Business Owner Legal
- Identity Theft Solutions
- Educational Classes

## We're here to help.

Call: 800-834-3773

Go to [claremonteap.personaladvantage.com](https://claremonteap.personaladvantage.com)  
and enter your Access Code: WVMCCD